SNAPSHOT OF A YEAR:

2025 Accomplishments & Recognition

STRONGER THAN EVER: A Year of Growth, Quality & Recognition

In a year defined by renewed strength and measurable progress, Bay Bluffs – Emmet County Medical Care Facility marked its first true recovery from the operational impacts of COVID-19. With growth in both staff and resident capacity, Bay Bluffs continues to provide exceptional nursing home care, top-tier dementia care, short-term rehabilitation, and now end-of-life residential care services. Through rigorous in-house reviews and careful monitoring of regional, state and national benchmarks, Bay Bluffs not only meets compliance standards—it exceeds them. Reflecting on the journey, Administrator Lisa Ashley shares, "Looking back, we just have to tout our COVID prevention success and recovery," noting the facility's remarkable record in keeping residents safe, earning both state and national recognition for quality of care.

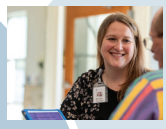
BEST NURSING HOMES 2025 RATINGS
BY U.S. NEWS & WORLD REPORT

Centers for Medicare & Medicaid Services (CMS)
TOP 2% of Nursing Homes **NATIONALLY**

BEST NURSING HOMES 2024 & 2025
BY NEWSWEEK

Significant Quality of Care Recognition
- **TOP 2%** Ranking Nationally by CMS
- **#1 in MICHIGAN** Best Nursing Homes by Newsweek

Hiland Suites Official Opening
- Provided over 3,300 days of end-of-life care in partnership with local hospice organizations



Facility Improvements
- Completion of skilled rehabilitation neighborhood
- Completion of Appleblossom neighborhood kitchen, bathing spa and resident rooms

North Central Michigan College Partnership
- Continued collaboration, instruction and on-site training for RN, LPN and CNA programs
- Addition of Medication Aide FastTrack course—first in Michigan

Patient Population
- Average Daily Census of 67 Residents
- 155 Admissions
- 147 Discharges

Bay Bluffs Foundation
- Launched "Raise the Garden" campaign, raising 90% of funds to enhance campus grounds to benefit resident quality of life

Bay Bluffs
Emmet County Medical Care Facility